

Privacy Policy

Last updated: 23/10/2025

At **Rawson Psychologists & Consulting**, (“we”, “our”, “us”), we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and manage information obtained through this website: <https://www.rawsonpsychologists.com.au>

We comply with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs), and we operate in line with the Psychology Board of Australia’s Code of Ethics and Guidelines for Advertising Regulated Health Services.

1. Information We Collect

We only collect limited personal information that you voluntarily provide through:

- the contact form on our website, or
- direct email or phone communication.

This may include your name, email address, phone number, and the content of your message.

We do not collect or store health, clinical, or sensitive information via this website.

If you later engage our professional services, information shared in a clinical context is managed under separate confidentiality and record-keeping obligations in accordance with the Health Records and Information Privacy Act 2002 (NSW) and the APS Code of Ethics.

2. Use of Information

Information collected via this website is used solely to:

- respond to your enquiry or request for information, and
- improve our website and visitor experience.

We do not sell, rent, or disclose personal information to third parties for marketing or other purposes.

3. Website Analytics and Cookies

Our website uses standard analytics tools (such as Google Analytics) to gather anonymous data about website traffic, usage patterns, and general user behaviour. This helps us understand how visitors interact with our site so we can improve content and usability.

Information collected may include:

- pages visited,
- browser type and device information, and
- date, time, and duration of visits.

This data does not identify you personally. You can control or disable cookies through your browser settings, or opt out of Google Analytics by visiting tools.google.com/dlpage/gaoptout.

4. Links to Other Websites

Our website may contain links to other websites for your convenience or information. Please note that we are not responsible for the privacy practices or content of any linked external sites. We encourage you to read the privacy policies of any other websites you visit.

5. Data Security

We take reasonable measures to protect the information you provide to us from misuse, loss, or unauthorised access. Email and online communication, however, may not always be secure, so please avoid including sensitive or confidential information in website contact forms.

6. Access and Correction

If you wish to access, update, or correct any personal information you have provided to us through this website, please contact us using the details below. We will respond to such requests within 30 days and may ask you to verify your identity. We take reasonable steps to ensure the information we hold is accurate, complete, and up to date.

7. Changes to This Policy

We may update this Privacy Policy from time to time to reflect legal, operational, or technological changes. The most recent version will always be available on this page, and the “Last updated” date will indicate when changes were made.

8. Complaints and Contact Details

If you have any questions or concerns about this Privacy Policy or how your information is handled, please contact:

Rawson Psychologists & Consulting
Email: admin@rawsonpsychologists.com.au
Website: <https://www.rawsonpsychologists.com.au>

9. Compliance Statement

Rawson Psychologists & Consulting complies with:

- Privacy Act 1988 (Cth) and Australian Privacy Principles (APPs)
- Psychology Board of Australia’s Code of Ethics
- Psychology Board of Australia’s Guidelines for Advertising Regulated Health Services
- Health Records and Information Privacy Act 2002 (NSW) (where relevant to future clinical communications)

We are committed to handling all information with integrity, confidentiality, and transparency.

